

**Single Stock Fund**

**National Maintenance  
Management**



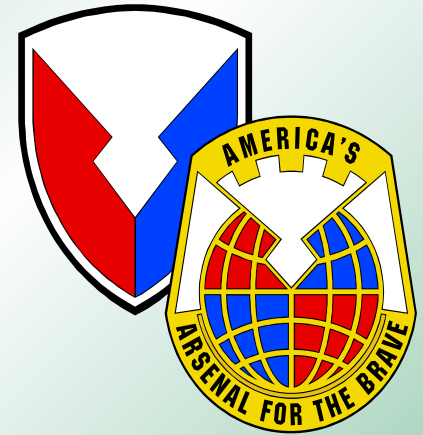
# **Objective**

**Objective: To provide an understanding of National Maintenance Management procedures under Single Stock Fund.**

**Standard: The student will be able to answer questions related to Maintenance Management procedures in a Single Stock Fund environment.**

# Topics

- **Setting the Stage**
- **Where we were - ISM**
- **Where we are - NMM**
  - Single Requirement
  - Preparing for Implementation
  - NMM Procedures
  - Roles and Responsibilities
  - EMIS
  - Performance Metrics
- **Where we were going - NMP**



# Setting the Stage

**Where we were . . .**

## **Integrated Sustainment Maintenance**

- ✓ regional requirements
- ✓ repair to IRON (applicable TM)
- ✓ repair and return to user

**AWCF reimburses SSF sites  
for component repair  
beginning Oct 00**

**Where we are . .**

## **National Maintenance Management**

- ✓ requirements based on national need
- ✓ repair to IRON (applicable TM)
- ✓ repair and return to AWCF supply

**Accomplished in  
a SSF  
environment**

**As overhaul standards are  
developed,  
they will replace IRON-SOW, and  
SORs will be certified as capable  
of repairing to the overhaul  
standard.**

**Where we are going .**

## **National Maintenance Program**

- ✓ same as NMM except . . .
- ✓ repair to overhaul standard
- ✓ source of repair certified

# Where We Were

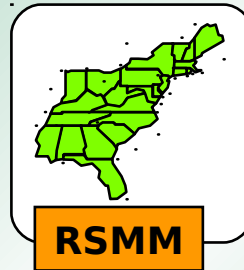
R  
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## ISM CORPORATE BOARD

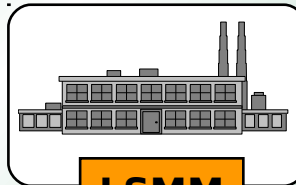


- The Corporate Board as vehicle for Change.
- MACOMs represented by a voting member on the Corporate Board.
- Army Materiel Command Chaired.

## ISM



### RSMM



### LSMM

GENERAL  
SUPPORT UNIT

ARMY  
RESERVE

INSTALLATION  
MAINTENANCE

NATIONAL  
GUARD

FORWARD  
REPAIR ACTIVITY

CONTRACTOR

Single Point  
of Sale

Maintenance  
Management

F  
O  
C  
U  
S

# NMM Under SSF

National Focus

- **NMM Definition:**

Through centralized management, national workloading, and decentralized execution, NMM optimizes the Total Army's sustainment maintenance capability by repairing to national need

- Repair decision based on a national requirement computation compiled by manually integrating wholesale and retail data
- AWCF owns stocks
- Repairs performed to applicable Technical Manual (TM) standards
- Repaired item returned to AWCF stock



# National Maintenance Management

## Maintenance Business Rules (MBR) for Milestone 1 and 2:

**MBR 1** AWCF-SMA repair is based on national need and is nationally managed.

**MBR 2** Repair of components for stockage in the AWCF SARSS-1 will be managed and funded by AMC/AWCF-SMA.

**MBR 3** AWCF-SMA repair programs will be based on a National Integrated Requirements Determination and Execution (RD&ES) Process, in coordination with MACOMs and Regional Sustainment Maintenance Managers (RSMM)/Theater Sustainment Maintenance Managers (TSMM).

**MBR 4** AMC will program/budget for AWCF-SMA National repair programs in coordination with the IMMCs.

**MBR 5** To the maximum extent possible, repair programs will be maintained in the year of execution to ensure stability. However, this must be balanced with the requirement for solvency of the AWCF-SMA, which may mean item-by-item adjustments are required. The national manager will make every effort to balance total workload within maintenance activity, as done with the Army depots today to stabilize current year programs. To the extent possible, fulfillment adjustments are made in out-year

# Where We Are

## National Maintenance Management

- ✓ repair to national requirement
- ✓ repair to IRON (applicable TM)
- ✓ repair and return to AWCF supply

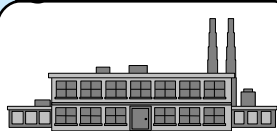
SEC Army memo May 26, 1998

“CDR USAMC is the single manager to execute a comprehensive maintenance program...”

## ISM



**RSMM**



**LSMM**

**GENERAL  
SUPPORT UNIT**

**INSTALLATION  
MAINTENANCE**

**FORWARD  
REPAIR ACTIVITY**

**ARMY  
RESERVE**

**NATIONAL  
GUARD**

**CONTRACTOR**

Moved from a  
Regional to **National**  
program

## NMM

### National Focus

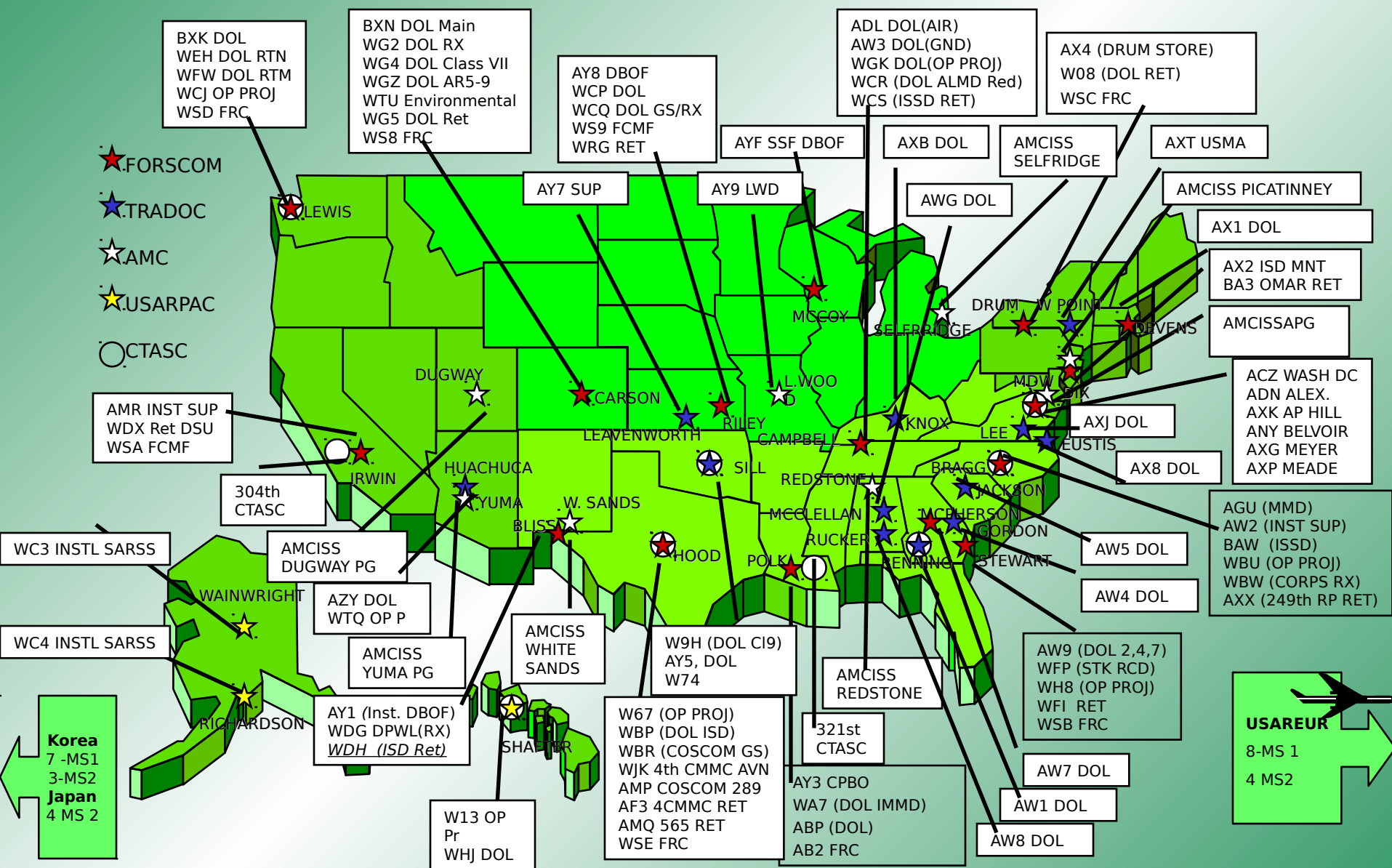


- Integrated Requirements
- Centralized workload Planning
- National Production, Planning & Control Conference



# Where We Are - Supply

## SARSS-1 AND AMCISS SITES



## Milestone 1 & 2 Implementation

SSFCT-00-13-9

# Where we are - Supply (cont.)

USAREUR (Sample)

**WQJ, 104th AST**  
**BAUMHOLDER**

ACQ, HAZ/MAT/CHEM  
WB2, Theater Class II & IV  
WQC, Unserved Assets  
WQD, Security Items  
WQE, Auto GSMP  
WQF, Theater Retention  
AG2, KIC Class IX

**KAISERSLAUTERN**

**WB3, COMCEL/GSMP**  
**PIRMASENS**

**AE6, 6th ASG**  
**VAIHINGEN**

**WQK, 104th ASG**  
**HANAU**

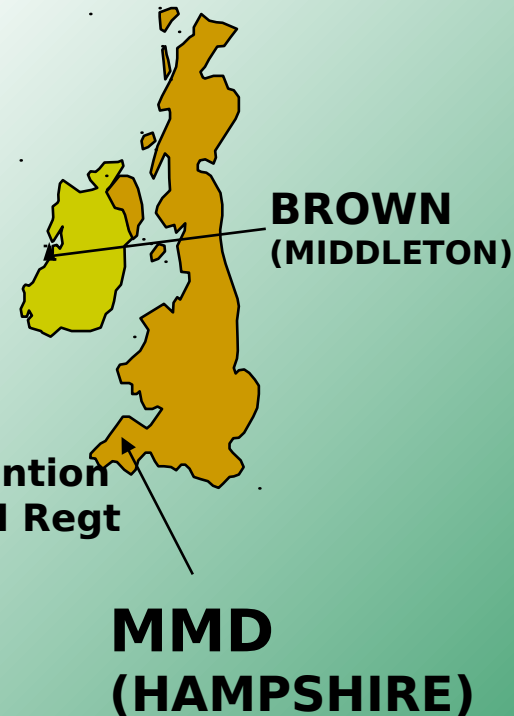
**AE4, 98th ASG**  
**WURZBURG**

**COLEMAN BRKS**  
**AES, Theater Retention**  
**WQP, 2/502nd AVN Regt**

**TAYLOR BRKS**  
**ADV, Auto GSMP**

**SPINELLI BRKS**  
**WQH, 26th ASG**

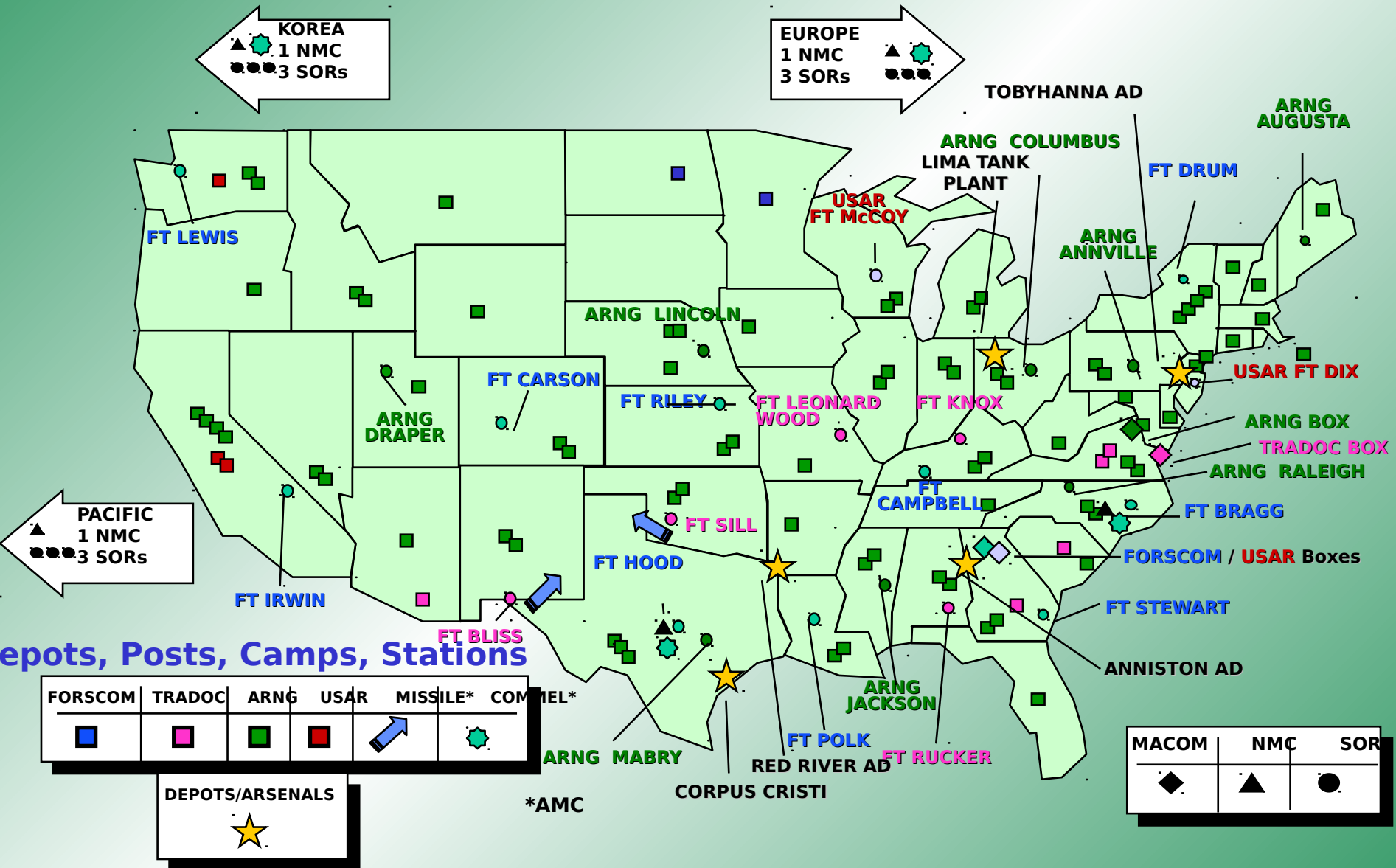
**MANNHEIM**



**BROWN**  
**(MIDDLETON)**

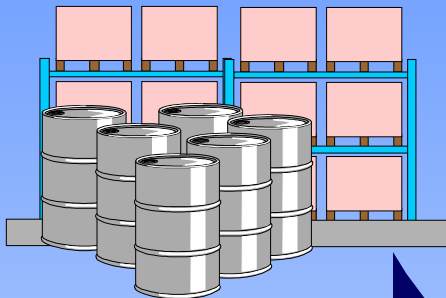
**MMD**  
**(HAMPSHIRE)**

# Where We Are - Maintenance



# Single Requirement

## Wholesale Requirements



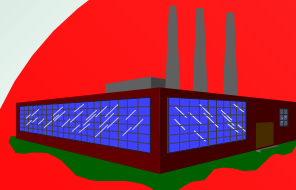
## Retail Requirements



Manually computed  
for FY02 & 03

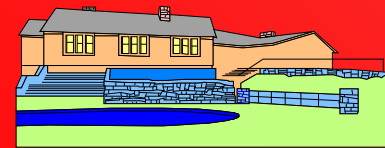
**SINGLE  
NATIONAL  
REQUIREMEN**

T



**Depot Repair  
Capability**

**MAINTENANCE  
CAPACITY**

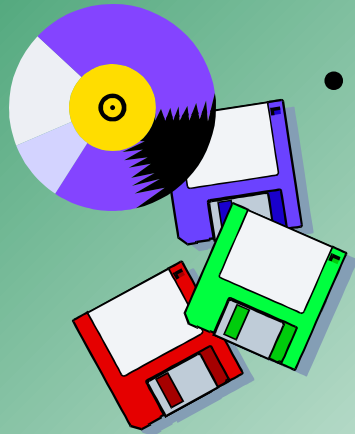


**Installation AWCF  
Repair**

### Objectives:

1. Leverage both Repair sources as Primary Source of Supply
2. Repair and Return to National

# Preparing for Implementation



- **National Workload Distribution Plan**
  - Identifies components by NSN needed by A
  - Provides sources of repair
  - Validates Apportionment Year; Awards Budget Year; Identifies Program Year requirements
- **Reporting/ Disposition of unserviceable components**
  - Unserviceable Asset table
  - Reported on the MRF
  - Item manager directs to maintenance

# Maintenance Representative

- Identify and initiate maintenance actions to enhance readiness
- Support Sustainment maintenance planning and programming
- Verify budget forecast data
- Support AWCF financial and management MIPR process
- Communicate priorities and recommend adjustments
- Ensure that quality standards are maintained
- Provide NMP input to ASL review process
- Ensure timely processing of unserviceable repairs

**28  
Spaces**



# **Maintenance Representative (cont.)**

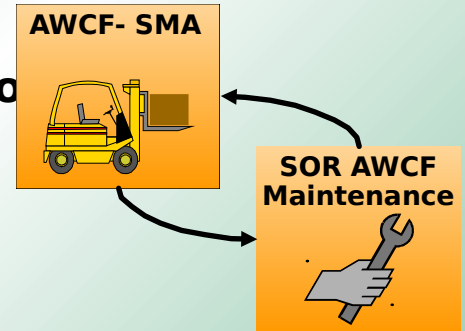
- **Resolve repair parts shortages**
- **Maintain program metrics on cost, quality and performance**
- **Track production schedules for national program**
- **Analyze EMIS output- recommend process/program changes**
- **Track and provide input to special repair activity initiatives**
- **Oversee installation level input to the maintenance contract database**
- **Identify/validate capital equipment requirements**
- **Advise/assist IMMC on maintenance issues**

# National Maintenance Management Procedures

## Requirement:

Repair unserviceable item generated at SSF installation

Source of Repair (SOR) is on same SSF installation



## Procedures

1. Turn-in unserviceable to SSA
2. Use SARSS 5504 and send unserviceable to SOR, e.g. DOL
3. Notify IMMC NPO if storage reaches 75% of capacity
4. Task CTASC to modify SARSS table, when condition in 3 above is reached
5. Repair unserviceable
6. Pack and crate repaired item
7. Return serviceable item to AWCF-SMA SSA

### Case 1

## Roles

1. Unit
2. SSF AWCF-SMA SSA
3. SSF AWCF-SMA SSA
4. NPO
5. SSF AWCF Maintenance
6. SSF AWCF Maintenance\*
7. SSF AWCF Maintenance

**Repair and return to AWCF-SMA Stock**

# National Maintenance Management Procedures (cont.)

## Requirement:

Repair unserviceable item generated at SSF installation -

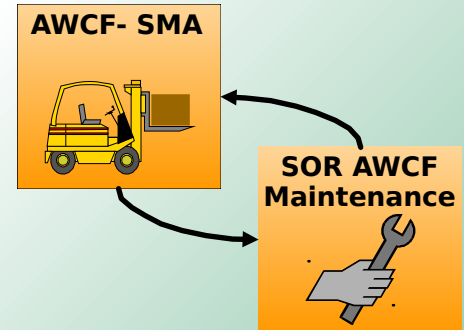
Source of Repair (SOR) same SSF installation

## Procedures

8. Store item pending disposition instructions
9. Issue materiel release order

## Roles

8. SSF AWCF-SMA SSA
9. IMMC Item Manager



**Repair and return to  
AWCF-SMA Stock**

Case 1

# National Maintenance Management Procedures (cont.)

## Requirement:

Repair unserviceable item generated at SSF Installation

SOR is another SSF Installation

## Procedures

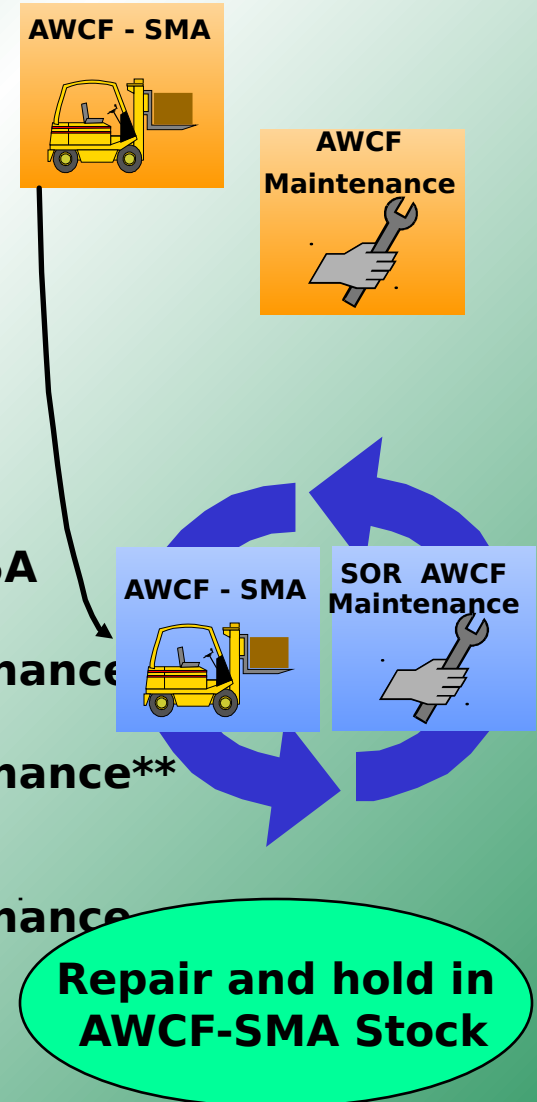
1. Turn-in unserviceable to Initial SSA
2. Ship unserviceable via shipping RIC table to SOR SSA
3. Send unserviceable to SOR
4. Repair unserviceable\*
5. Pack and crate repaired item
6. Return serviceable item to CF-SMA SSA

Case 2

Milestone 1 & 2 Implementation

## Roles

1. Unit
2. AWCF-SMA SSA
3. SOR AWCF-SMA SSA
4. SOR AWCF Maintenance
5. SOR AWCF Maintenance\*\*
6. SOR AWCF Maintenance



SSFCT-00-13-18

# National Maintenance Management Procedures (cont.)

## Requirement:

Repair unserviceable item generated at SSF Installation -

Procedures SOR is another SSF Installation

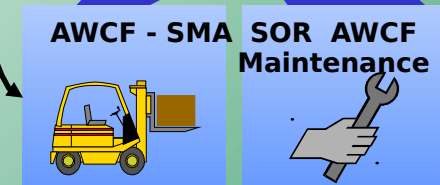
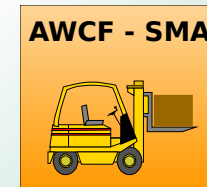
## Roles

7. Store serviceable item pending disposition instructions
8. Notify IMMC & NPO if storage reaches 75% of capacity
9. \* ~~Return material release order~~ This Station (NRTS) to the SOR installation SSA and report to Item Manager for disposition instructions.

\*\* May be done by SSA or Transportation on same installation.

Case 2

7. SOR AWCF-SMA SSA
8. SOR AWCF-SMA SSA
9. IMMC Item Manager



**Repair and hold in AWCF-SMA Stock**

# National Maintenance Management Procedures (cont.)

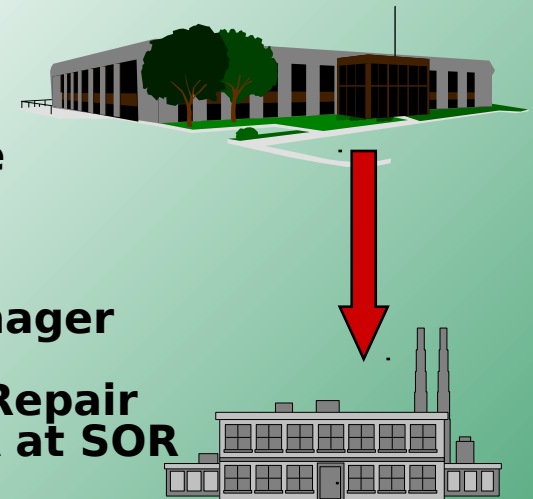
**Requirement: IMMC has unserviceable item in need of repair -  
Any Source of Repair (Unforecasted Requirement)**

## Procedures

1. IMMC Item Manager identifies requirement
2. Item Manager prepares Statement of Work and sends to NPO
3. NPO sends SOW to AMC field office
4. AMC field office identifies candidate SORs w/capacity
5. NPO evaluates recommendation and determines SOR
6. Item Manager directs unserviceables to designated SOR
7. SOR repairs items IAW SOW
8. SOR sends repaired items to installation AWCF-SMA SSA for storage
9. Item Manager issues materiel order

## Roles

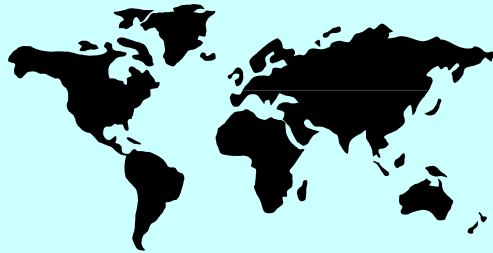
1. IMMC Item Manager
2. IMMC Item Manager
3. NPO
4. AMC field office
5. NPO
6. IMMC Item Manager
7. Any Source of Repair
8. AWCF-SMA SSA at SOR Installation
9. IMMC Item Manager





# NMM Support Peacetime Operations

## AMC HQ

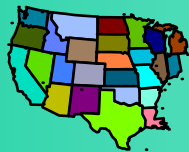


- Provides policy and guidance to AMC MSCs
- Assists MACOMs to enhance RC planning
- Integrates National Repair Programs
- Assists in development, coordination and integration of sustainment maintenance for contingency operations

## AMC Field Offices



Korea



West



East

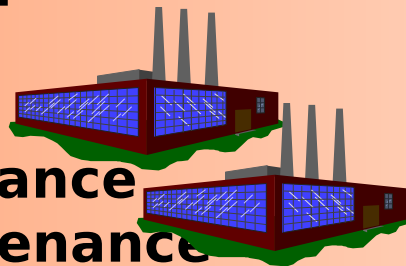


Europe

- Monitors National workload program and conducts periodic metrics review
- Plans for sustainment maintenance support for mobilization and deployments
- Supports the AMC MSCs by augmenting candidate repair lists during the transition of a fully automated requirements determination process

## Sources of Repair

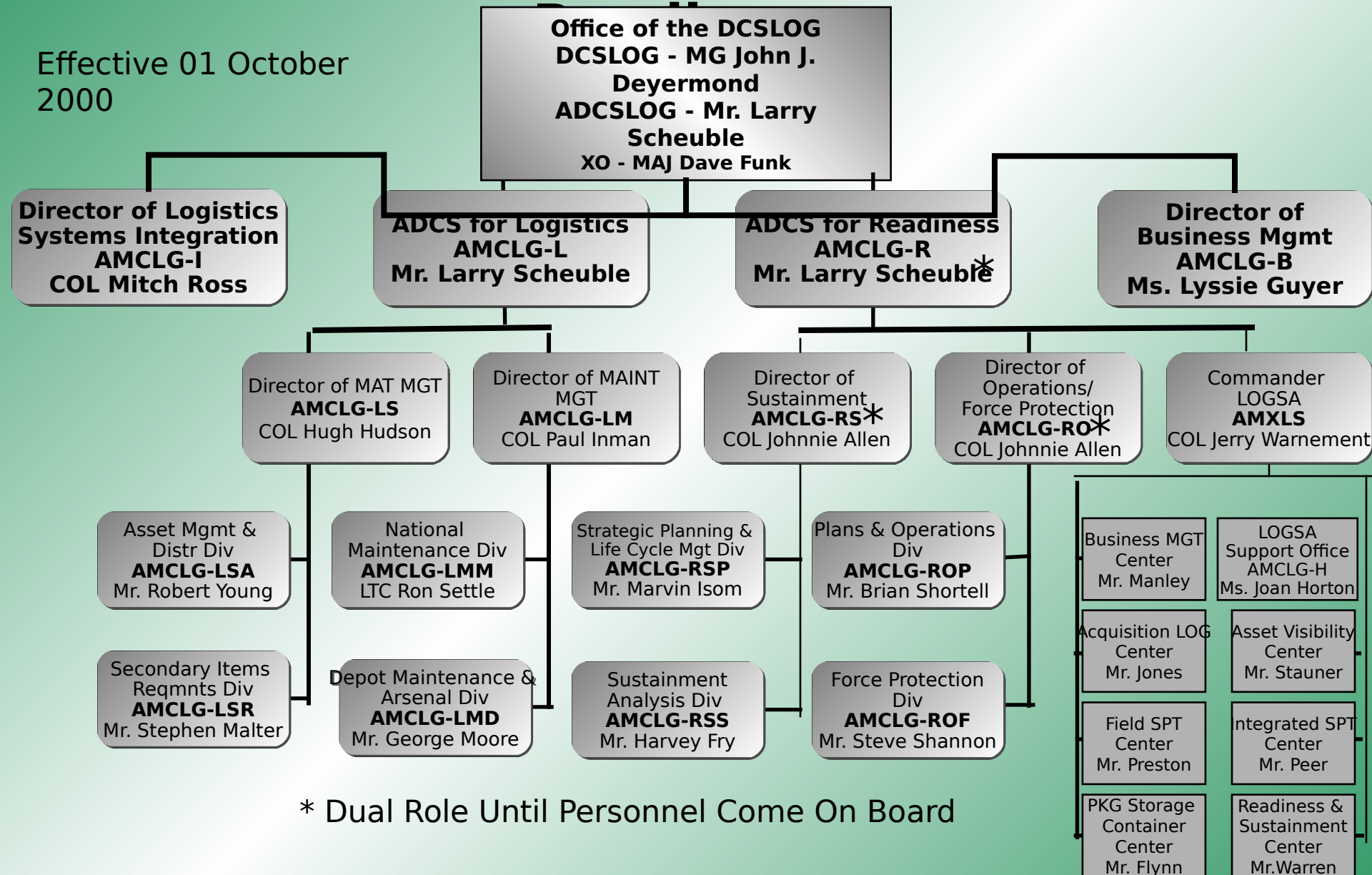
- **AWCF Site**
- **NG**
- **Div Maintenance**
- **Corps Maintenance**
- **Contractor, etc..**



- Conducts capability and capacity assessments
- Submits costs estimates for component repair
- Provides sustainment maintenance workload to

# Deputy Chief of Staff for Logistics and

Effective 01 October  
2000



\* Dual Role Until Personnel Come On Board

Effective 01 October 2000  
Milestone 1 & 2 Implementation

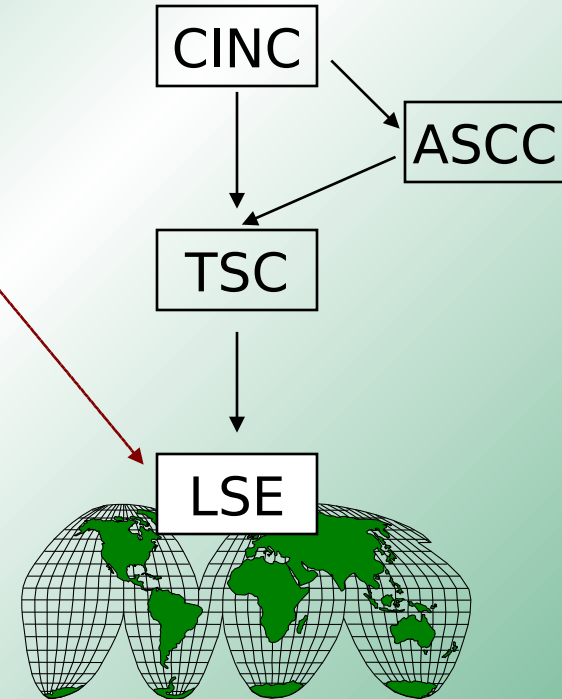
SSFCT-00-13-22

# NMM Support Contingency Operations



Expanded back-up maintenance support may include GS maintainability for units, FRAs and contractors

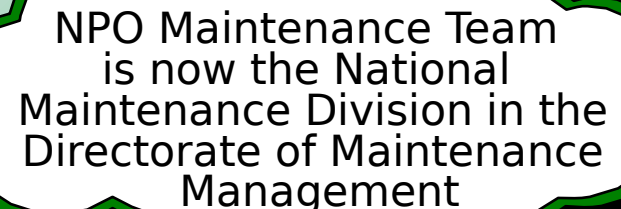
**Theater Support Command**



- Single Point of Contact for executing support operations in Theater
- Identifies and sets priorities and tasks for Sustainment Maintenance capabilities
- C<sup>2</sup> of assigned and attached sustainment support units in Theater

# AMC Headquarters

- **AMC tasked as the “single manager” for AWCf-SMA and National Maintenance Management (NMM)**
- **AMC established the NPO to implement Single Stock Fund and National Maintenance Management**
- **Requires the National Maintenance Manager to Workload Army Maintenance infrastructure based on National needs**



NPO Maintenance Team  
is now the National  
Maintenance Division in the  
Directorate of Maintenance  
Management

# **NMM Roles and Responsibilities**

- **NMM provides policy and guidance to the AMC MSC(s) pertaining to implementation of Department of the Army (DA) directed programs**
- **Command and Control of the program is executed by the National Maintenance Division of the Maintenance Directorate**
- **Execution of the program delegated to the AMC MSC(s) working in conjunction with the AMC Field Offices**
- **Sources of Repair execute the selected repair programs**

# **AMC MSC Key Roles**

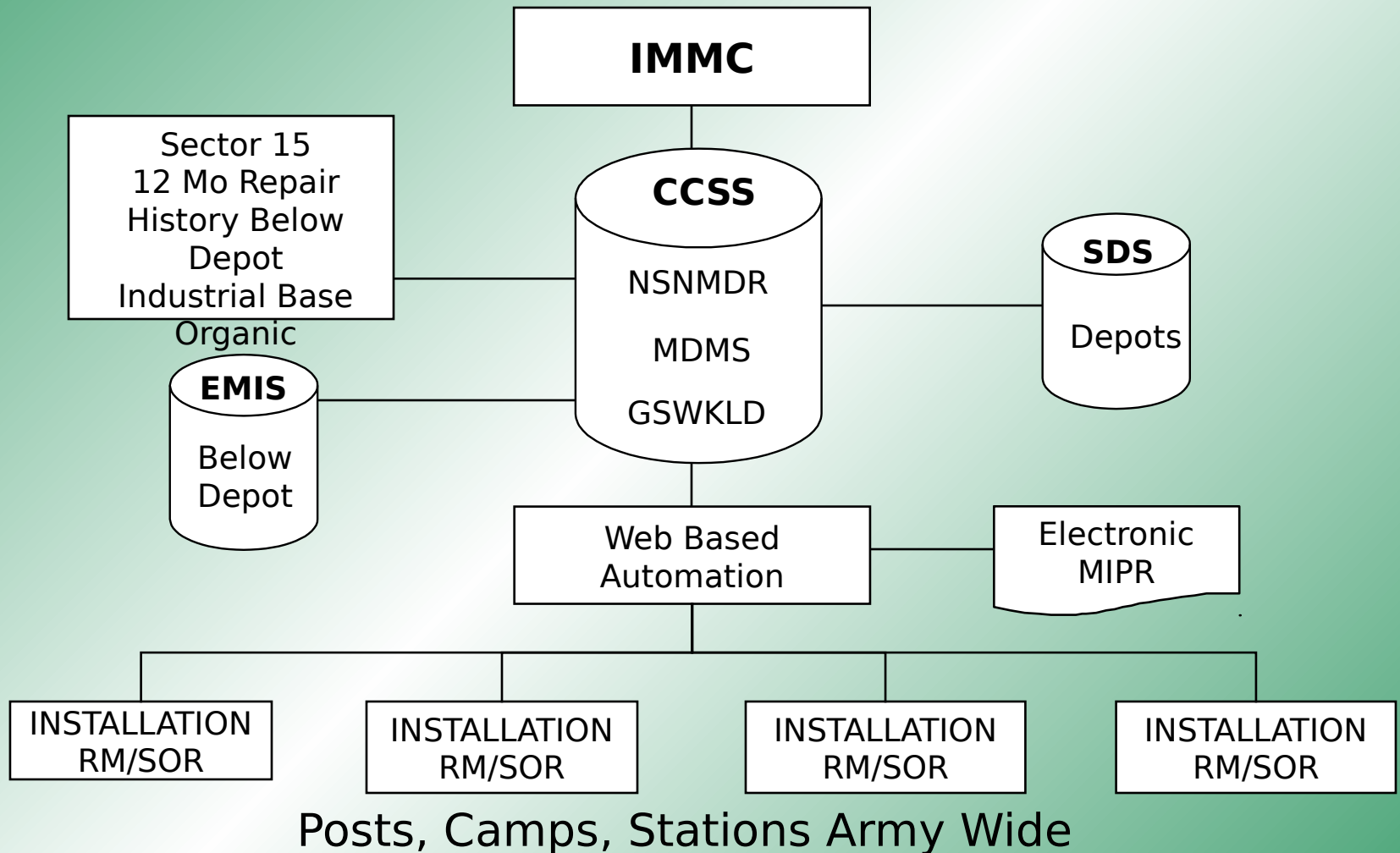
- **Manage national sustainment maintenance programs for their respective commodity items consistent with HQ AMC policy and guidance**
- **Plan, program and execute annual programs to meet Army sustainment requirements for secondary items in coordination with AMC National Maintenance Coordinators in CONUS and OCONUS**
- **Monitor national workload plan execution and conduct periodic metric reviews**



# **AMC MSC Key Roles (cont.)**

- **Process Military Inter-Departmental Purchase Request (MIPR) to reimburse installation**
- **For National Maintenance Program**
  - Develop National Maintenance Repair Standards (NMRS) for materiel repaired and returned to stock
  - Qualify SOR(s) to perform AWCF component repairs to the NMRS

# Workload Management



# **Field Offices Key Roles**

- **Coordinate requirements with NPO, SOR(s), local commanders and regional staff**
- **Support the National Work-loading Program (NWP)**
- **Assist SOR(s) in conducting program reviews**
- **Manage NMM activities within designated regional boundaries**

# **Field Offices Key Roles (cont.)**

- **Assess capability and capacity of regional maintenance activities**
- **Manage workload of maintenance activities**
- **Perform cost analysis and budget assessments**
- **Monitor line stoppers and coordinate solutions**

# **Sources of Repair Key Roles**

- **Manage work loading of maintenance units, provide maintenance support and backup maintenance support to units in assigned geographic area**
- **Coordinate NMM operations with maintenance, supply, transportation and resource management daily**
- **Conduct work center capability and capacity assessments**
- **Develop local repair programs**

# **Sources of Repair Key Roles (cont.)**

- **Participate in the national workload program by repairing and returning repaired items to stock for the AWCf on a reimbursable basis**
- **Participate in periodic execution reviews of current year program**

**NOTE: Repair and return to stock now**



# EMIS Overview



## EXECUTIVE MANAGEMENT INFORMATION SYSTEM

**AD Hoc Query & Report  
Generator  
Data Browser**

**Decision Support  
Module for Forecasting**

**Supply Application**  
• ABF  
• AMDF  
• Work Order

**Interfaces to SARSS  
Gateway or Local STAMIS for  
Asset Balance and ASL Data**

**Reporting  
Module**

**MOST  
MODULE**

**Supply/Maint  
Module**

**Communication  
Module**

**Maintenance  
Management  
Module**

**Handles Communication Between  
NSMM, MACOM, RSMM and LSMM  
Data Sources**

**Handles Maintenance Information**  
• Work Order Status  
• Maintenance Activities  
• Performance Results  
• Flags Problem  
• Workload Management  
• Exception Management  
• Resource Management

**Oracle Relational Data Base**

**Legacy Data Mapper**

**Interfaces to LOCAL STAMIS's and  
Maps Maintenance Work Order  
Information to an EMIS  
Representation**

**CDDB**

**SARSS**

**AMDF**

**LIF**

**SAMS**

**AMMIS**

**GUARDIAN**

**SAMS  
ITDA**

# EMIS Overview (cont.)



- **Client/Server Architecture**

Maintenance Module  
for  
GCSS-Army

- **Uses Oracle Middleware**

- **Maps Data From Supply/Maintenance Legacy and Non-Legacy Systems**

- **EMIS is NOT the System of Record**

- **Data is updated overnight**



# EMIS Overview (cont.)

Oracle Browser

File Edit Data Query Results Layout Window Help

Untitled1: Query

AND

PARTS\_REQUISITIONED.MA='DOL\_CN'

START\_DATE BETWEEN '01-OCT-99' AND '30-OCT-99'

SSC LIKE 'B%'

MA

MA A

UIC A

DODAAC A

POC A

PHONE A

MRC A

STATUS A

MH ?89

INSTALL\_CD A

LSM A

RSM A

TYPE MAINT SYS A

TYPE ACTIVITY A

LAST UPDATED 51

BY WHOM A

PARTS REQUISITIONED

WON A

SUIC A

START\_DATE 51

PART\_NO A

IDENT NO CD A

MA A

DOCNO A

STATUS DATE 51

SSC A

ESD 51

QTY ?89

REQUISITIONED DATE 51

LAST UPDATED 51

BY WHOM A

CATALOG

FSC A

PART\_NO A

PRIME PART NO A

IDENT NO CD A

NOMEN A

CLASS A

UNIT PRICE ?89

UI A

MRC A

RC A

EC A

ARI A

SOS A

RICC A

MATCAT A

LIN A

EIC A

WEIGHT ?89

CUB VOLUME ?89

LAST UPDATED 51

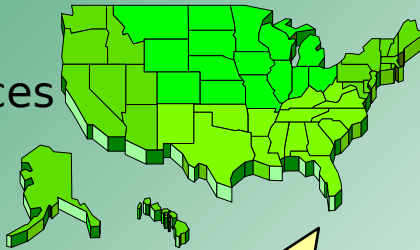
Untitled1: Results

	MA	WON	SUIC	START_DATE	PART_NO	SSC	ESD	QTY	REQUISITIONED_DATE	NOMEN	SOS	MATCAT
1	DOL_CN	933678	WQVN11	04-OCT-99	012233572	BA	27-OCT-99	4	26-OCT-99	SWITCH,PROXIMITY	S9E	Q2200
2	DOL_CN	933836	WQVN11	06-OCT-99	012267362	BA	26-OCT-99	1	21-OCT-99	SAFETY WITH LEV	B14	M2264
3	DOL_CN	933840	WQVN11	06-OCT-99	012044375	BA	26-OCT-99	1	25-OCT-99	SEAR	B14	M2264
4	DOL_CN	933984	WQVN11	13-OCT-99	012865760	BB		1	20-OCT-99	PARTS KIT,CLUTCH	AKZ	K22MM
5	DOL_CN	933996	WQVN11	13-OCT-99	012865760	BB	10-JAN-91	1	03-NOV-99	PARTS KIT,CLUTCH	AKZ	K22MM
6	DOL_CN	934122	WQVN11	15-OCT-99	000614650	BM		1	10-DEC-99	NUT,SELF-LOCKING,HE	S9I	T2200
7	DOL_CN	934122	WQVN11	15-OCT-99	001648881	BM		2	10-DEC-99	SEAL,PLAIN ENCASE	S9I	T2200
8	DOL_CN	934122	WQVN11	15-OCT-99	002786567	BM		1	10-DEC-99	RING,LOCK,AUTOMOTIV	S9C	J2200
9	DOL_CN	934122	WQVN11	15-OCT-99	002920520	BM		1	10-DEC-99	SWITCH,SENSITIVE	S9E	Q2200
10	DOL_CN	934122	WQVN11	15-OCT-99	004025376	BM		32	10-DEC-99	BUSHING,NONMETALLIC	S9G	T2200
11	DOL_CN	934122	WQVN11	15-OCT-99	004211277	BM		20	10-DEC-99	HOSE,NONMETALLIC	S9C	J2200
12	DOL_CN	934122	WQVN11	15-OCT-99	005485484	BM		1	10-DEC-99	SWITCH,PRESSURE	S9E	Q2200
13	DOL_CN	934122	WQVN11	15-OCT-99	005806283	BM		1	10-DEC-99	FILTER ELEMENT,FLU	S9C	J22NR
14	DOL_CN	934122	WQVN11	15-OCT-99	007817101	BM		1	10-DEC-99	SWITCHES	S9E	Q2200
15	DOL_CN	934122	WQVN11	15-OCT-99	007817117	BA		2	10-DEC-99	GASKET	S9I	T2200
16	DOL_CN	934122	WQVN11	15-OCT-99	007890117	BM		1	10-DEC-99	CAP,RADIATOR	S9C	J2200
17	DOL_CN	934122	WQVN11	15-OCT-99	008094058	BM		1	10-DEC-99	WASHERXFLAT	S9I	T22BK
18	DOL_CN	934122	WQVN11	15-OCT-99	008557478	BM		1	10-DEC-99	RELAY,ELECTROMAGNET	S9E	Q22RD

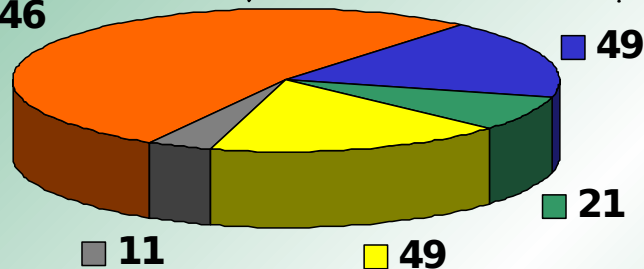
Start Inbox - Microsoft Exchange Oracle Browser Microsoft PowerPoint - [em... 8:47 AM

# NMM Distribution by SOS

NMM  
AMC Field Offices



TACOM  
146

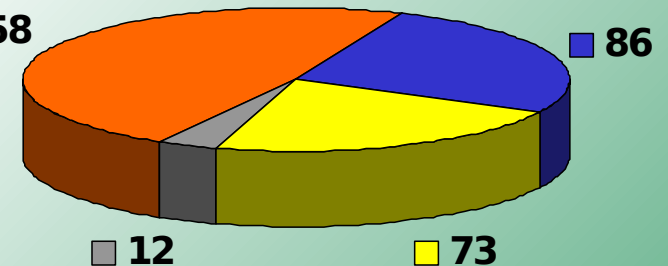


TACOM AMCOM SBCCOM CECOM DLA

276 Lines



158



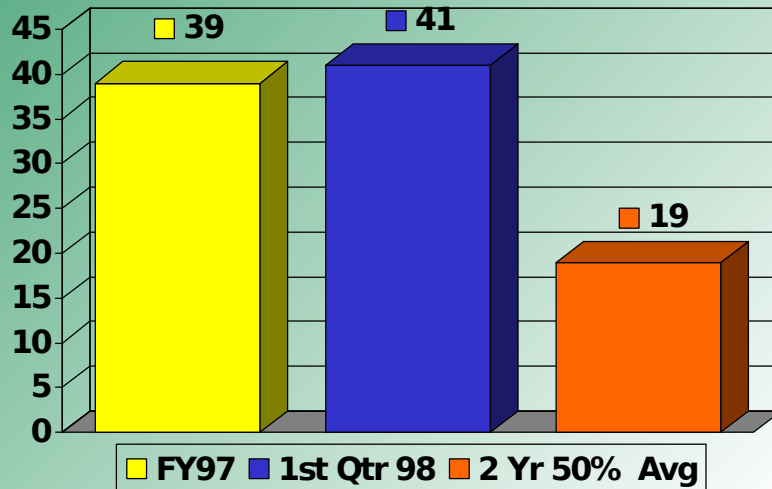
TACOM AMCOM CECOM DLA

329 Lines

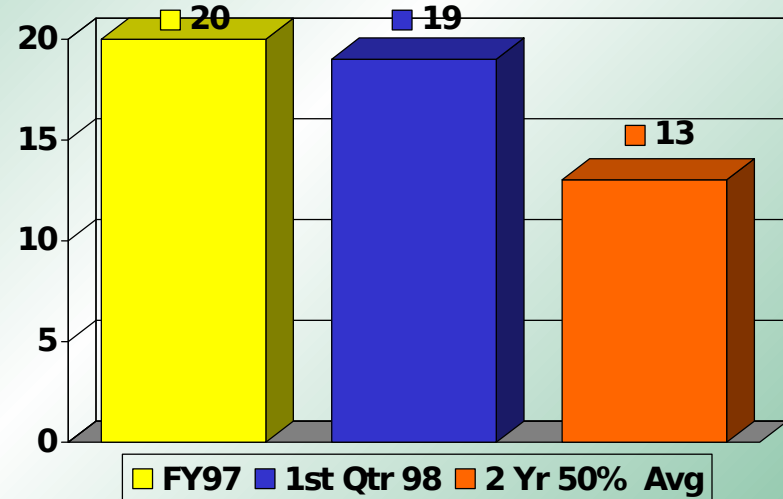
# Mean Time To Repair (MTTR)

Regional Average MTTR

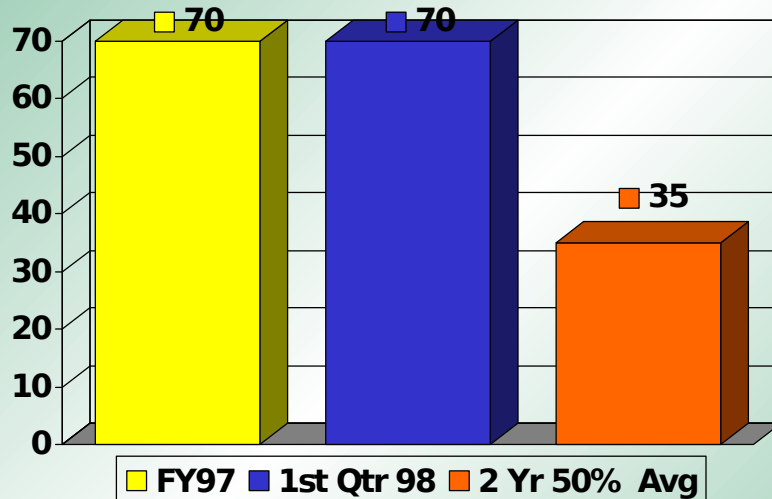
## GRD MISSILE



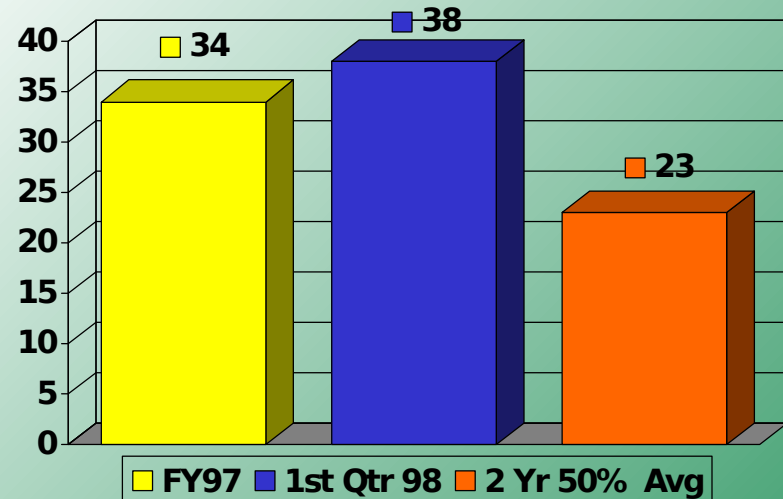
## GRD COMMO



## CBT ENG



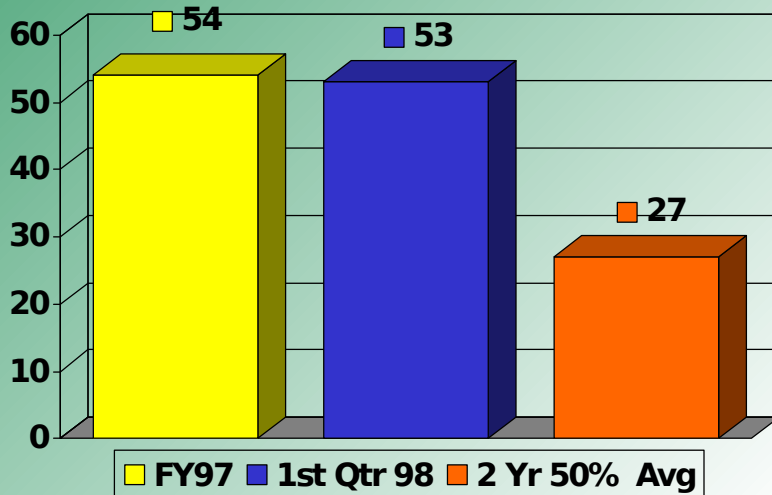
## GEN ENG



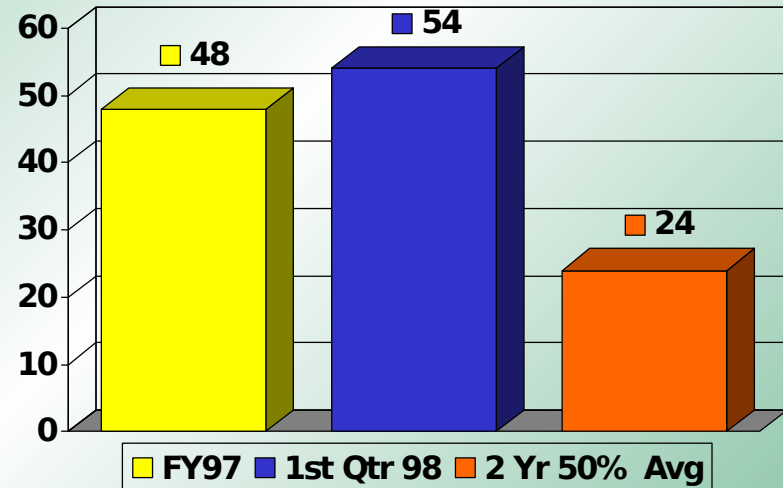
# Turn Around Time (TAT)

Regional Average TAT

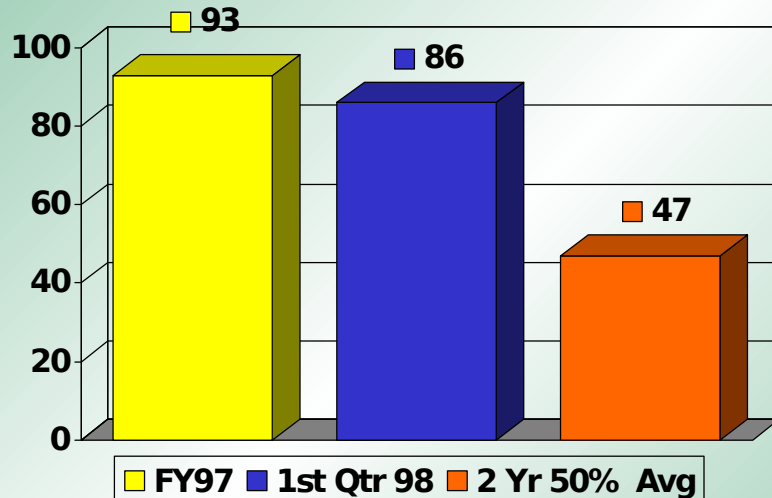
## GRD MISSILE



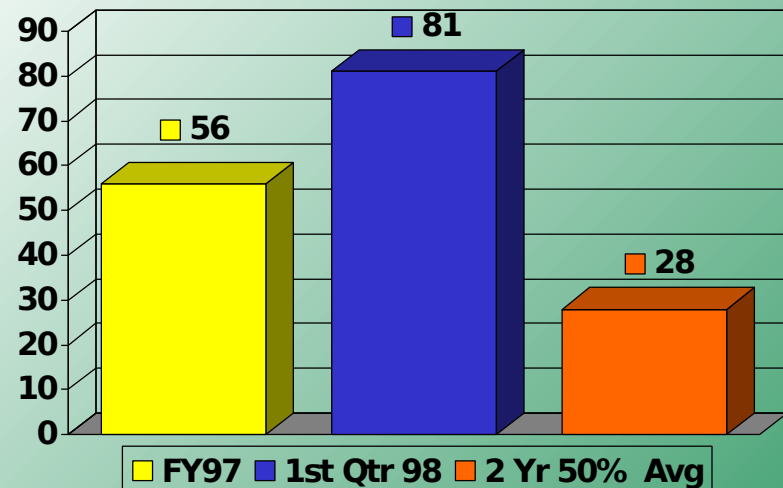
## GRD COMMO



## CBT ENG



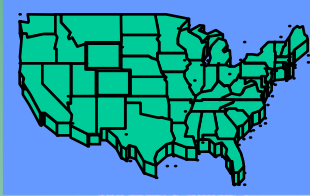
## GEN ENG



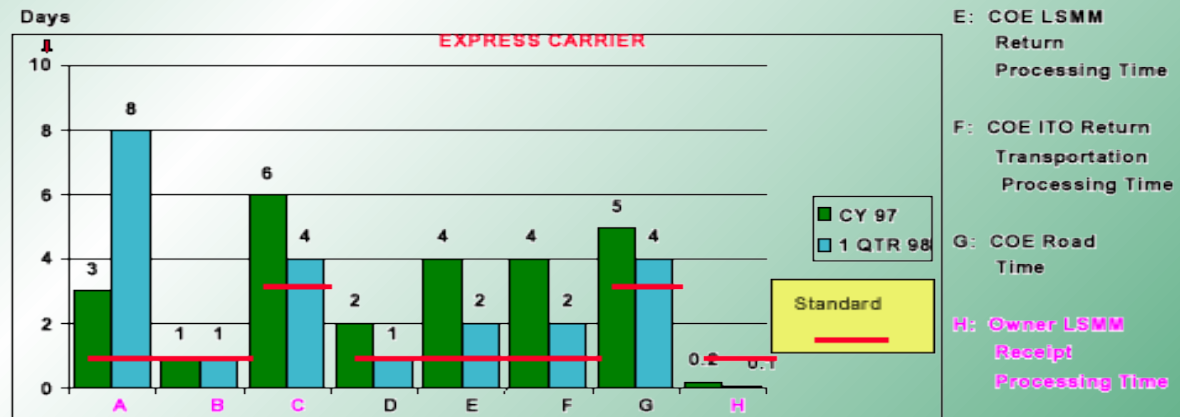
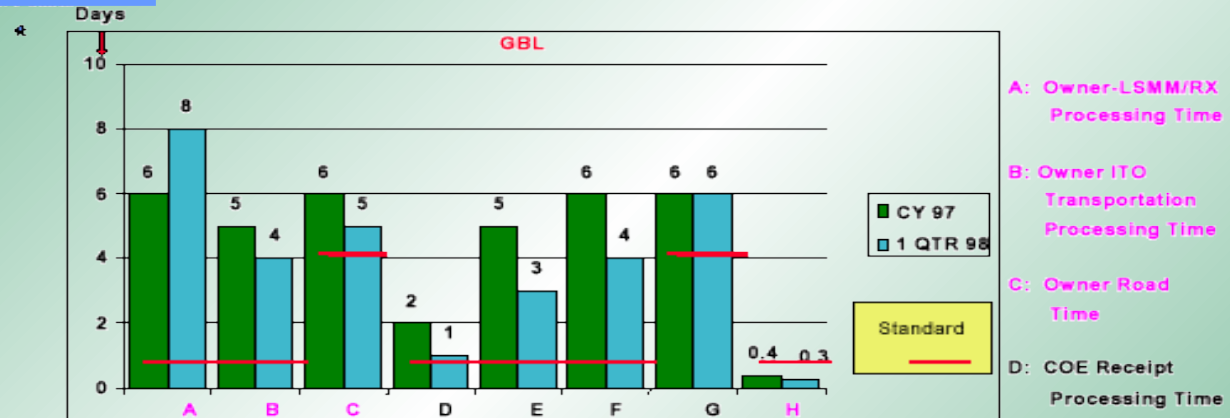


# Transportation Review

NMM  
AMC Field Offices



## Regional Transportation Review



REGION

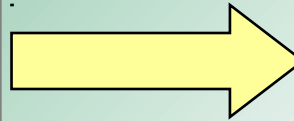


# Where We Are Going - NMP

## National Maintenance

### Program

- ✓ repair to national requirement
- ✓ repair to overhaul standard
- ✓ source of repair



Establishes 2 categories of  
**MAINTENANCE MANAGEMENT**

### Field Category

#### Repair and Return to User

- Consists of
  - Unit
  - Direct Support
  - General Support



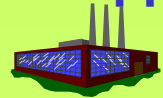
**Focus... Near Term Readiness**

### National

### Category

#### Repair and Return to Supply

- Consists of **System**
  - Organic Depots
  - Industrial Base
  - Qualified Below-Depot Activities



**Focus... Sustainment Readiness**

### Objectives:

- Enhance **READINESS**  
Provide depth to **RECAP**  
Size capacity to requirement

### Overhaul

Maintenance that restores equipment to a completely serviceable condition with an expected life.

### Policy Highlights - AR 750-1

➤ Establishes Overhaul as **National Maintenance Repair Standard**

➤ Requires certification of below-depot sources of repair

➤ Requires the NMM to workload Army Maintenance Infrastructure based on National Need

### STATUS

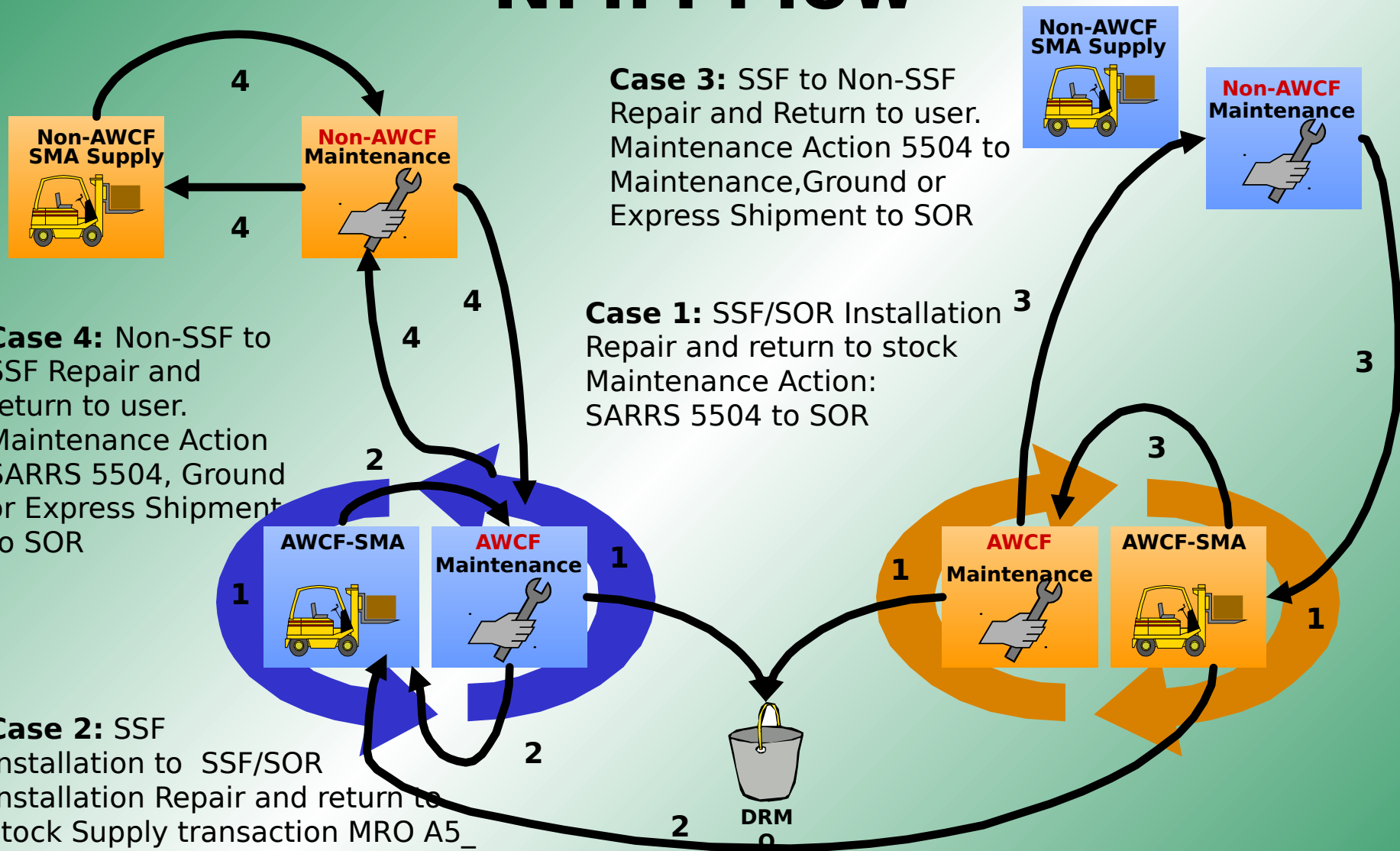
- Developed: Implementation Plan and Draft Business Plan
- Conducting Cost Benefit Analysis
- AMCOM developing initial Apache NMWR

# Summary

- **We are transitioning to NMM**
- **We are repairing to Single National Requirement and changing from a Regional to a National Focus**
- **Components will be repaired and returned to the local AWCF SMA SSA additionally**
- **NMM Workload funded by AWCF on reimbursable basis**

# **National Maintenance Management BACK-UP SLIDES**

# NMM Flow



# National Maintenance Management Procedures (cont.)

**Requirement: Repair unserviceable generated at SSF site - SOR is non-SSF site.**

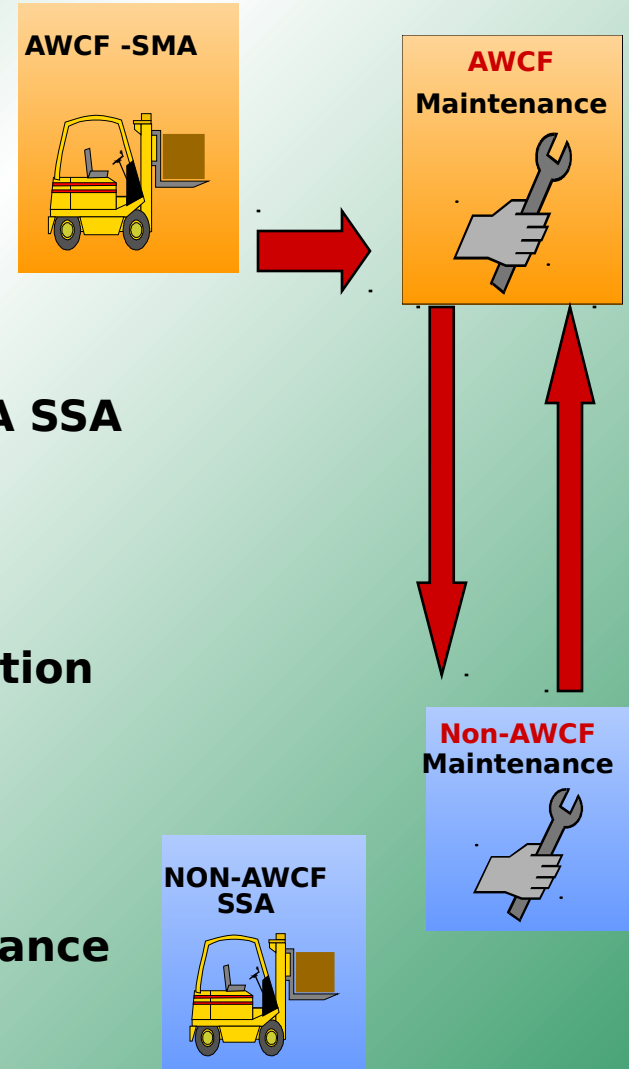
## Procedures

1. Turn-in unserviceables to Installation SSA.
2. Send unserviceable to initial Maintenance
3. Identify transportation requirement.
4. Pack and ship unserviceable to SOR Populate evacuation file in EMIS.
5. Populate EMIS to accept receipt of unserviceable/cut maintenance internal job order in SAMS.
6. Receive unserviceable item from Initial SSA.

### Case 3

## Roles

1. Unit
2. Initial AWCF-SMA SSA (SARSS)
3. Initial SOR
4. Initial Transportation Expediter/SOR
5. Non-SSF SOR
6. Non-SSF Maintenance





# National Maintenance Management Procedures (cont.)

**Requirement: Repair unserviceable generated at SSF site - SOR is non-SSF site.**

## Procedures

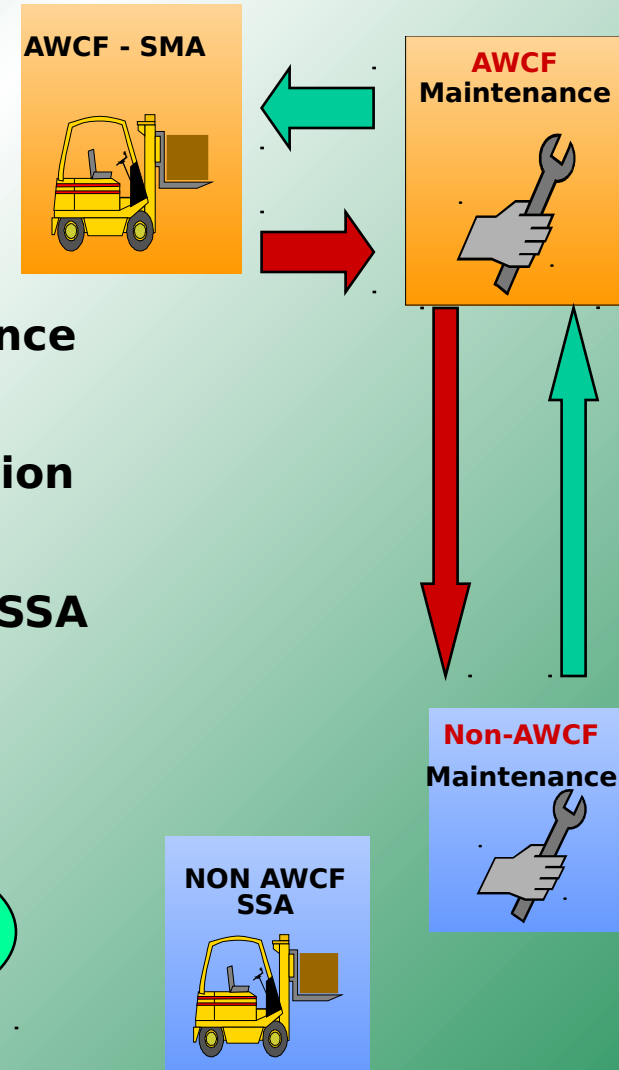
7. Repair item and close maintenance job order
8. Coordinate return of repairable to Initial SSA
9. Store serviceable item pending disposition instructions
10. Issue materiel release order

## Roles

7. Non-SSF Maintenance
8. Initial Transportation Expediter/SOR
9. Initial AWCf-SMA SSA
10. Item Manager

Repair and return to AWCf SMA Stock

Case 3



# National Maintenance Management Procedures (cont.)

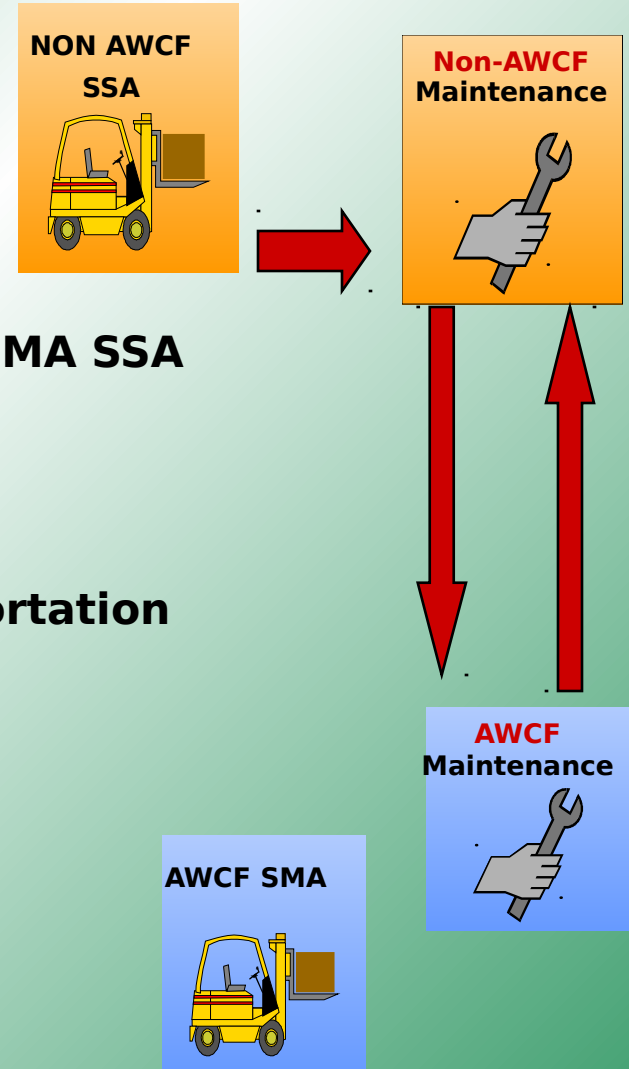
**Requirement: Repair unserviceable generated**

**at non-SSF site - SOR is SSF site.**

- Procedures**
1. Turn-in unserviceable to initial SSA
  2. Send unserviceable to Initial Maintenance
  3. Identify transportation requirement
  4. Pack and ship unserviceable to SOR  
Populate evacuation file in EMIS
  5. Populate EMIS to accept receipt of unserviceable/cut maintenance internal job order in SAMS

## **Roles**

1. Unit
2. Non-SSF AWCF-SMA SSA (SARSS)
3. Non-SSF SOR
4. Non-SSF Transportation Expediter/SOR
5. SOR



**Case 4**

# National Maintenance Management Procedures (cont.)

**Requirement: Repair unserviceable generated at Non-SSF site - SOR is SSF site.**

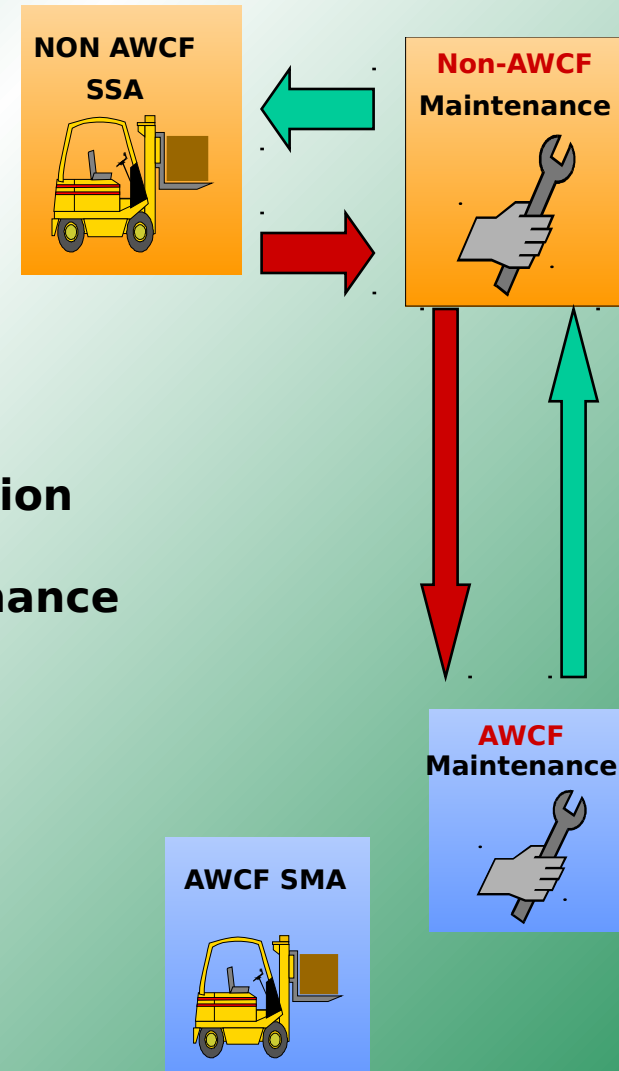
## Procedures

7. Receive unserviceable item from Initial non-SSF site
8. Repair item and close maintenance job order
9. Coordinate return of repairable to Initial non-SSF Maintenance
10. Return serviceable item to Initial SSA
11. Store serviceable item

## Roles

7. SOR Maintenance
- AWCF-SMA SSA
8. SOR Maintenance
9. Initial Transportation Expediter/SOR
10. Non-SSF Maintenance
11. Non-SSF

Repair and Return to Originating Activity.



Case 4

# NATIONAL MAINTENANCE

## UPDATE CURRENT STATUS

### FY01

#### National Maintenance Management

- ✓ repair to national requirement ➤
- ✓ repair to IRON (applicable TM) ➤
- ✓ repair and return to AWCF supply

**FY01 funding letters to MACOMs**

**FY01 workload finalized and loaded**

**GS workload module of CCSS**

- **Working MIPR issues with posts/  
camps/stations**

### FY02

- **Awarded FY02 work at first National PPC**
- **Finalize FY02 workload and load in  
GS workload module of CCSS**

Current focus is  
on FY03 to align  
workload  
w/budget

### FY03

- **Oct 00 Developed workload candidate**
- **Oct 00 Coordinated workload with IMI**
- **Nov 00 Determine source of repair and  
coordinate with MACOMs**
- **By 30 Nov review, approve and load F  
workload into GS WORKLOAD module**

Developing  
metrics for  
performance  
review (Jan 01)